QUALITY POLICY

OUR COMMITMENT TO QUALITY

Everyone at SONE Products Ltd. is responsible for providing products and services that consistently meet or go above and beyond the expectations of our customers. This will be our mantra in our quest for excellence.



Specifically,
SONE Products
Ltd. commits to the
following ethics,
policies and
practices

Customer Focus

We will listen to our customers and provide proactive solutions to their explicit and unstated expectations to enable them to be leaders in their industry. We will accomplish this while balancing the needs of all other stakeholders.

Continual Improvement

We will evaluate all areas that are critical to our stakeholders and constantly seek to improve our products, processes and management system.

Innovation

We will seek to find innovative solutions to add value for our customers.

Mutually Beneficial Supplier Relationships

We will partner with our key suppliers to leverage their knowledge and experience in the pursuit of providing improved performance and advanced solutions so all supply chain members benefit.

Investment in People

We will hire, involve, motivate, retain, reward and unleash the full potential of all our members.

Process and Systems Approach

We recognise that the ability to produce sustainable results is a direct function of the processes that deliver them. To that end, we will systematically plan for the development and maintenance of robust, statistically capable processes.

Leadership

We will communicate and live by our vision, mission and values for the organisation and we will set objectives, measure results and improve performance.

Strategy

We will achieve our quality aspirations through a strategy that continually develops capability in systems, people, processes and in conformance.

Standards

We will meet the requirements of ISO 9001:2015 and will adopt the product quality standards for each industry sector that we operate in.

Signed:	R. Oliver
Raymond Oliver Chairman/CEO	
Date:	16th October 2017